

















CALENDAR

Step By Step 2024 Annual Report | Published Winter 2024

"Providing support to children and adults with intellectual disabilities, mental health, and autism spectrum disorders since 1977."



StepByStepUSA.com



A letter from our President & CEO

Dear Friends of Step By Step,

It is time to say farewell to 2024 and hello to 2025!

2024 was another great year for Step By Step as we continue to support people with services they need, in the communities they live, with staff that focus on the goal of supporting wellness, inclusion and opportunities.

Non-profit organizations, like Step By Step, rely on support from the communities we live and work in to continue the life enhancing work we do every day. People like you are essential in helping to achieve our critical mission and I would like to thank you for your support! A thriving non-profit, like Step By Step, understands that it is not just about receiving support from the community but also about giving back.

This year's calendar focus is on how Step By Step, its employees and people supported, gave back to the communities they call home. All over Pennsylvania our

1,500 employees and thousands of people served are active members of their communities. They live, shop, worship, vote, and donate their time and energies to make their communities a better place.

Step By Step encourages and helps facilitate this spirit of community engagement by listening to our employees and persons supported regarding the things that are important for them in their communities, whether it is a blood drive, food donations, volunteering at local organizations, or working on their Wellness Recovery Action Plans (WRAP), you will see in the following pages some of the many examples of how we engage with each other and our communities.

I hope this calendar inspires you as much as it does me. I am so proud to work for, and with, this amazing staff and to witness how the people we support are valued members of their towns and cities.

Thank you all again for your support, generosity, and kindness to Step By Step. We hope you find us a great community partner and asset and look forward to many more years of active community participation.

Warm Regards,

Eric Lindey
Eric Lindey, President/CEO

2025











| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------|----------------------------------|---------|----------------------------|----------|--------|----------|
| | | | 1 *New Year's Day** | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | 13 | 14 | 15 | 16 | 17 | 18 |
| 19 | *Martin Luther King Jr. Day** | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | 28 | 29 | 30 | 31 | |













FEBRUARY



WRAP Initiatives

Step By Step has actively promoted the benefits of the Wellness Recovery Action Plan (WRAP) at prominent conferences this year, including the PAR Conference, RCPA, Lifesharing Conference, and Alliance Conference. Our Individuals delivered powerful presentations highlighting WRAP's pivotal role in supporting their mental wellness.

In addition to these conferences,
Step By Step has organized several
WRAP retreats in partnership with
community organizations. We are
proud to announce that Step By Step
is now a licensed AHP Advanced
Level Facilitator WRAP Provider
and an Advanced Level WRAP
Recertification Provider.
This accreditation enhances our
capacity to deliver high-quality
WRAP training and certifications to
lyndividuals and organizations.



| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---------------|--------------------|---------|-----------|----------|-----------------|----------|
| | | | | | | 1 |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| | | | | | | |
| | | | | | | |
| Groundhog Day | 10 | ala d | 10 | 10 | 10 | 46 |
| 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| | | | | | | |
| | | | | | | |
| 16 | 17 | 18 | 19 | 20 | Valentine's Day | 22 |
| | | | | | | |
| | | | | | | |
| | *President's Day** | | | | | |
| 23 | 24 | 25 | 26 | 27 | 28 | |
| | | | | | | |
| | | | | | | |
| | | | | | | |









MARCH MARCH



Community Support Initiatives

Step By Step employees and Individuals have spearheaded multiple initiatives throughout the year to support the community. These include a cleaning product drive benefiting the Children and Youth Pantry and a holiday gift drive organized by our Children's Behavioral Health Department to assist a local family in need.

Additionally, our Individuals actively contribute by donating cups to local nursing home residents and gathering blankets for nearby animal shelters. These efforts reflect Step By Step's dedication to giving back and supporting diverse community needs.



| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---|---------------------------------|-------------------|---------|-----------|----------|--------|----------|
| | | | | | | | 1 |
| | | | | | | | |
| | | | | | | | |
| | | | _ | | | _ | |
| | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| | | | | | | | |
| | | | | | | | |
| ŀ | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| | | | | | | | |
| | | | | | | | |
| ı | Daylight Savings Time Begins | | | | | | |
| I | 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| ١ | | | | | | | |
| ١ | | | | | | | |
| | | St. Patrick's Day | | | | | |
| | 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| | | | | | | | |
| | 30 | 31 | | | | | |
| | | | | | | | |







Blood Drive

Step By Step proudly hosted its inaugural company blood drive in the Northeast Office. achieving remarkable results with 20 bags of blood and one PowerRed donation collected. Each donation has the potential to save three lives, underscoring the critical need for blood donations, which are used every 2-3 seconds to help those in need. This successful event exemplified the Agency's commitment to giving back to the community. Beyond providing life-saving donations, the blood drive brought employees together to champion a vital cause, highlighting the importance of public health and collective action.



| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|----|--------|--------|------------------|--------------------------------|--|--------|----------|
| | | | 1 | 2 | 3 | 4 | 5 |
| | | | | | | | |
| | | | April Fools' Day | | | | |
| 6 | | 7 | 8 | 9 | 10 | 11 | 12 |
| | | | | | | | |
| | | | | | | | |
| 13 | | 14 | 15 | 16 | 17 | 18 | 19 |
| | | | | | | | |
| | | | | | | | |
| 20 |) | 21 | 22 | 23 | 24 | 25 | 26 |
| | | | | | | | |
| | | | Earth Day | | National Administrative Professionals Day | | |
| 27 | , | 28 | 29 | 30 | | | |
| | | | | | | | |
| | | | | National Therapy Animal Day | | | |



















Awareness Walks

Step By Step staff made a meaningful impact by participating in several awareness walks throughout the year. The Lewistown and the Northeast team joined the Juniata Valley Out of the Darkness Walk to raise awareness for suicide prevention and mental health. Meanwhile, staff from the Northeast and Lehigh Valley took part in separate walks for Mental Health Awareness. The Step By Step Children's Behavorial Health services participated in the Autism Awareness Walk. These initiatives showcased the Agency's steadfast dedication to supporting Individuals affected by mental health challenges, fostering a compassionate community, and advocating for greater awareness.



| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------------|-----------------|---------|-----------|----------|--------|------------------|
| | | | | 1 | 2 | 3 |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| | | | | | | |
| | | | | | | |
| 11 | 12 | 13 | 14 | 15 | 16 | 17 |
| " | 12 | | 14 | | | \ |
| | | | | | | |
| Mother's Day | | | | | | Armed Forces Day |
| 18 | 19 | 20 | 21 | 22 | 23 | 24 |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| 25 | 26 | 27 | 28 | 29 | 30 | 31 |
| | | | | | | |
| | | | | | | |
| | *Memorial Day** | | | | | |

^{**} Step By Step Offices Closed







Community Champions

Brian and Jason, participants in Step By Step's Programs, are shining examples of dedication and community service. Brian volunteers at a local library during his day program and proudly assists the university football coach in his free time. Meanwhile, Jason balances multiple responsibilities, including volunteering at the fire department to ensure the firehouse and trucks are in excellent condition, holding a job at the Social Security Building, and running his own eBay business. Both gentlemen also generously contribute their time to deliver meals for Meals on Wheels, often taking extra shifts. Their outstanding commitment and service embody the spirit of giving back and making a difference.



| Sunday | | | Wednesday | Thursday | Friday | Saturday |
|--------------|----|----|-----------|------------|--------|----------|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 |
| | | | | | | |
| | | | | | | |
| 8 | 9 | 10 | 11 | 12 | 13 | 14 |
| | | | | | | |
| | | | | | | Flag Day |
| 15 | 16 | 17 | 18 | 19 | 20 | 21 |
| | | | | | | |
| Father's Day | | | | Juneteenth | | |
| 22 | 23 | 24 | 25 | 26 | 27 | 28 |
| | | | | | | |
| | | | | | | |
| 29 | 30 | | | | | |
| | | | | | | |
| | | | | | | |
| | | | | | | |















United In Missions

The United in Missions group achieved incredible outcomes at three Step By Step Mental Health Homes. At the new Madison Street location, they revitalized an overgrown courtyard, transforming it into a beautiful space with fresh flowers. At the Northampton Street and Market Street homes, they built raised flower beds to prepare for spring vegetable gardens. Spearheaded by Step By Step's Accounts Receivable Supervisor Debbie Shilanski, and these 50 dedicated youth, aged 13-18, traveled from six states to spend a week of their summer serving the Luzerne County community. Collectively, they completed 26 impactful projects for nonprofits and Individuals in need. Their efforts were truly inspiring, and we eagerly anticipate seeing how their work continues to flourish in the years ahead.



| | | | | | | less, inclusion & Opportunities |
|--------|--------|---------|-----------|----------|------------------------------|---------------------------------|
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| | | 1 | 2 | 3 | 4 *Independence Day** | 5 |
| 6 | 7 | 8 | 9 | 10 | 11 | 12 |
| 13 | 14 | 15 | 16 | 17 | 18 | 19 |
| 20 | 21 | 22 | 23 | 24 | 25 | 26 |
| 27 | 28 | 29 | 30 | 31 | | |













AUGUST



Step By Step Foundation Golf Tournament

The annual Step By Step Foundation Golf Tournament is a cornerstone event supporting the Foundation's mission. Participants enjoyed a day on the course while contributing to meaningful initiatives. A group of dedicated volunteers added a special touch by preparing and distributing refreshments, engaging golfers with friendly conversations, and creating a warm, welcoming atmosphere. Their efforts exemplified the spirit of community and showcased their dedication to advancing the Foundation's goals. The tournament remains a testament to the power of collaboration and shared purpose.



| Supporting Wellness, inclusion to opportunities | | | | | | |
|---|--|---------|-----------|----------|--------|----------|
| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| | | | | | 1 | 2 |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| 3 | 4 | 5 | 6 | 7 | 8 | 9 |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| 10 | 11 | 12 | 13 | 14 | 15 | 16 |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| 17 | 18 | 19 | 20 | 21 | 22 | 23 |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| 24 | 25 | 26 | 27 | 28 | 29 | 30 |
| | | | | | | |
| 31 | | | | | | |
| | Step By Step Foundation Golf Tournament | | | | | |
| | | | | | | |















SEPTEMBER



DSP Week

During DSP Week, Step By Step took the opportunity to give back to our dedicated **Direct Support Professionals** by celebrating their hardwork and commitment. Special events and recognitions were held to show appreciations for their invaluable contributions in supporting Individuals with disabilities. These efforts highlighted the essential role DSP's play in fostering independence and well-being, while also expressing our gratitude for their dedication and care.



| 回線数回 |
|-------|
| |
| |
| 国政策政策 |

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|-------------------|--------------|---------|-----------|----------|--------|----------|
| | 1 | 2 | 3 | 4 | 5 | 6 |
| | *Labor Day** | | | | | |
| 7 DSP Week | 8 | 9 | 10 | 11 | 12 | 13 |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| 28 | 29 | 30 | | | | |



























OCTOBER



Trunk Or Treat

Step By Step staff organized festive Trunk or Treat events across all regions to celebrate Halloween. These events provided a safe, inclusive space for Individuals to enjoy the season while fostering community engagement. Staff members went above and beyond by decorating their trunks, distributing treats, and creating a vibrant, joyful atmosphere. The turnout was fantastic, and the events highlighted the Agency's commitment to togetherness, creativity, and making cherished memories for everyone involved.



| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------|--|------------------------------------|-----------|----------|---------------------|----------|
| | | | 1 | 2 | 3 | 4 |
| 5 | 6 | 7 | 8 | 9 | 10 | 11 |
| 12 | *Columbus Day Indigenous Peoples' Day** | 14 | 15 | 16 | 17 | 18 |
| 19 | 20 | 21 | 22 | 23 | 24 | 25 |
| 26 | 27 | Step By Step was Incorporated 1977 | 29 | 30 | 31 Halloween | |



NOVEMBER



Did You Know?

As a Pennsylvania Employment First State, the emphasis is on making employment a primary consideration for Individuals with disabilities. Step By Step's Individuals Drew, Donald, Eric, Kyle, and Robert are exemplary of this initiative. They hold competitive jobs in the community, working independently alongside individuals without disabilities and earning fair wages. Their success is supported by ACRE-trained job coaches from the Pathways and Gravel Street Programs, as well as the Agency's Supported Employment Program. These Individuals demonstrate the power of inclusion and the profound impact of meaningful employment in building independence and confidence.



| | | | | | | Supporting Welli | iess, Inclusion & Opportunities |
|---|-------------------------------|--------|---------------|-----------|---------------------|---------------------------|---------------------------------|
| | Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
| | | | | | | | 1 |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | 2 | 3 | 4 | 5 | 6 | 7 | 8 |
| | | | | | | | |
| | | | | | | | |
| | Day Light Savings Time End | | Election Day | | | | |
| | 9 | 10 | 11 | 12 | 13 | 14 | 15 |
| | 3 | | '' | '- | | '- | 13 |
| | | | | | | | |
| ١ | | | | | | | |
| 1 | | | Veteran's Day | | | | |
| ı | 16 | 17 | 18 | 19 | 20 | 21 | 22 |
| ı | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | 23 | 24 | 25 | 26 | 27 | 28 | 29 |
| | | | | | | | |
| | 30 | | | | | | |
| | | | | | *Thanksgiving Day** | *Thanksgiving Friday** | |
| | | | l | | 1 159, | 1, | |

















































DECEMBER 1



Leave a Legacy

By leaving a legacy, you pave the way for independence and opportunity for generations to come. With your support Step By Step can continue to grow and make an impact for another 40 years and beyond. To learn more about how you can contribute call us at (570) 829-3477 or visit StepByStepUSA.com/donate

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|---------------------------------|--------|---------|------------------|------------------|--------|----------|
| | 1 | 2 | 3 | 4 | 5 | 6 |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| | | | | | | |
| | | | | | | |
| Pearl Harbor Remembrance Day | | | | | | |
| 14 | 15 | 16 | 17 | 18 | 19 | 20 |
| | | | | | | |
| | | | | | | |
| | | | | | | |
| 21 | 22 | 23 | 24 | 25 | 26 | 27 |
| | | | | | | |
| | | | | | | |
| | | | *Christmas Eve** | *Christmas Day** | | |
| 28 | 29 | 30 | 31 | | | |
| | | | | | | |
| | | | | | | |
| | | | New Year's Eve | | | |



F.Y. 2024-2025 Board of Directors

Atty. John Ellis, Chair

Ms. Paula Jump, Vice Chair

Mr. James Harowicz, *Treasurer*

Ms. Karen Friar, Secretary

Ms. Mary Beth Farrell, Immediate Past Chair

Mr. Greg Chaffee

Mr. Matt Mucci

Ms. Corny Romanowski

Ms. Tina McCarthy

Ms. Margaret Neville

Mr. Tom Freitas

Dr. Sandi Kislan

Mr. Eric Lindey, President/CEO

Ms. Patricia Blazaskie, Assistant Secretary to the Board

Executive Management Team

Mr. Eric Lindey, President/CEO

Ms. Lesley Corey, Ed. D, Executive Vice President/Chief Operating Officer

Mr. Justin Hymon, Senior Vice President of Operations

Mr. Joseph Sileo, Esq. Chief Administrative and Legal Affairs Officer

Ms. Susanne O'Donnell, Chief Financial Officer

Ms. Denise Cavenaugh, ID/A Western Vice President of Operations

Ms. Meg Lukaszewski, Statewide Children's Vice President of Operations

Ms. Janet Romero, Statewide Mental Health VP of Operations

Ms. Patricia Blazaskie, Senior Executive Assistant/Manager

Office Locations

Northeast, Central, and Administrative Office:

Cross Valley Commons, 744 Kidder Street, Wilkes-Barre, PA 18702 (570) 829-3477

Lehigh Valley Office:

2015 Hamilton Street, Suite 103, Allentown, PA 1810 (610) 867-0688

Southeast Office:

201 Marple Avenue, Suite 200, Clifton Heights, PA 19018 (610) 352-7837

Western Office:

Foster Plaza 7, Suite 400, 661 Andersen Drive, Pittsburgh, PA 15236 (412) 778-8034



CARF International awarded to Step By Step, Inc. for the following services:

Behavioral Consultation Services - ASD Childrens and Adolescents Community Housing -ASD Adults

2024 Golf Tournament Sponsorships

Aztac Inc.

Baker Tilly

Benco Dental

Bilbow Abstract

Borland and Borland LLP

Capp

Champion Builders

Cillo Plumbing

Community Bank

Dr. Cindy Charnetski

Dromana Realty Co

Eastern Alliance Insurance Group

Erosion Protective Services

FLS LLC Human Services Consulting

Friends of Senator Lisa Baker

GBM

Highmark

Hillman Security and Fire Technologies, INC

Hope Enterprise

ICU Surveillance Service

John Schenck

Johnson Kendall Johnson, Inc. - Food & Drink Sponsor

Latcon

Luzerne Bank

Marianne Lvons

Marilyn Glogowski

MITC Software Solutions

Motorworld

Northeastern Security Systems

One Point

Pat Sentner - Colliers

Philadelphia Insurance Companies

PNC Bank

Professional Office and Medical Supply

Sandy & Richard Russell

Sandy and Joseph Brown

Sidnal Mechanical Group LLC

Susie O'Donnell

Ufberg and Associates LLC

Wilkes-Barre Scranton Penguins

Willetts Tech - Tournament Sponsor

Yard Card Queen

2024 Golf Tournament Donations

Patti Blazaskie

Bob Blazaskie

Holly Curran

Step By Step Fiscal Department

Step By Step Property and Risk Department

Mary Beth Farrell

Paula Jump

Eric and Laura Lindey

Tina McCarthy

Step By Step Lehigh Valley Regional Office

Jim Qualters

Corny Romanowski

Marbee Sulitka

Donna Zalora

Foundation Donors

Joseph And Sandra Brown

Columbus Medical Services Llc

Don Glasser

Jane Gritman

Kenneth Koch

George And Mary Rable

Brian and Angela Dziubek

Colliers - Patrick Sentner, Cody Sharik, and Meriel Curry

In Memory Of Robert Samuels

Madison And Martin Barry

The Bonneau Family

Joseph And Sandra Brown

Barbara And Nicholas Cirelli

John And Norina Conden

John Kasteleba Jr

Jerry And Joan Ogurkis

Mary Ann Samuels

John And Judy Thomas

Carol And Thomas Yezilski

Barbara, Kim, Rick Jurosky

In Memory Of Billie Jo Vital

Samuels Family

In Memory Of Sara Tinsley

Deloitte

Recognition Of The Honesdale Team

Terri White

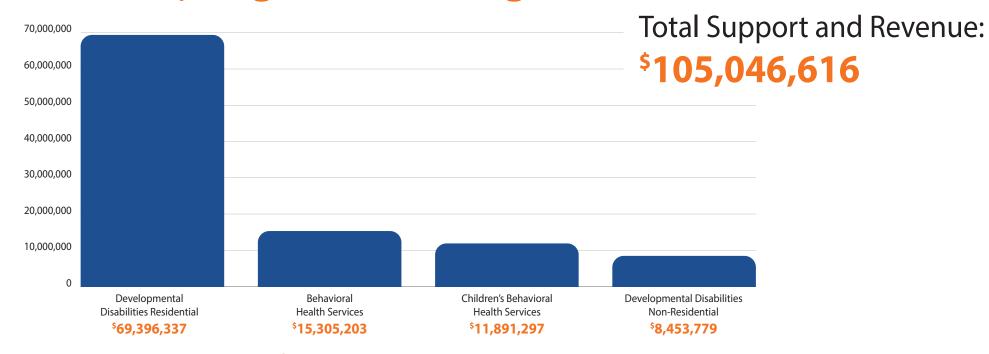
Corporate Auditors

Legal Counsel

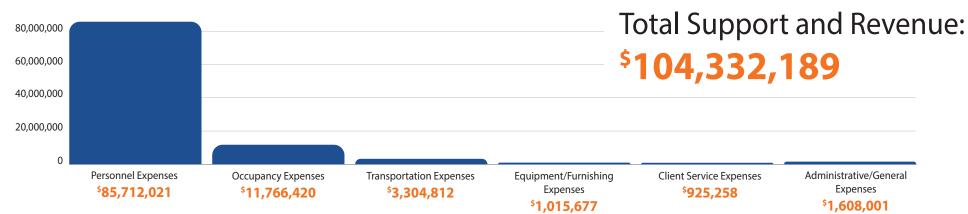
Baker Tilly, LLP Borland and Borland, LLP

Fiscal Unaudited Services

Revenue by Program Service Segment



Expense Categories





ADMINISTRATIVE OFFICE

Cross Valley Commons 744 Kidder Street Wilkes-Barre, PA 18702 Address Correction Requested



